

## **CHAT RULES OF CONDUCT**

The Crestview Chat is a forum for Crestview Neighborhood Association (“CNA”) dues paying members to converse with each other about matters related to living in the Crestview area. This includes, but is not limited to, exchanging referrals and recommendations, discussing meetings, asking questions, and sharing public health and safety concerns. While reviews of local establishments are welcome, the types of opinion that would be inappropriate are, for example, political opinions, and ethical and moral judgments etc. This is not a place to pass judgment or to express personal opinions, but merely to share information relevant to our neighborhood. We do not tolerate personal attacks, threats, bullying behavior or harassment. Chat conduct should be guided by common sense, respect, and basic etiquette.

You will be considered in violation of the Chat Rules of Conduct if you (or others using your web access) do any of the following:

- (1) Post comments or information that attack, insult, inflame, defame, bully, embarrass, threaten or abuse others.
- (2) Use explicit, obscene or vulgar language, profanity, images or messages regarding race, religion, heritage, sex, etc., or post comments that in a reasonable person’s view, are objectionable. There should be no discussion of race, gender etc., unless describing an incident that we all need to be aware of.
- (3) Engage in discussions which contain political commentary, religious or other highly controversial topics.
- (4) Post hateful or mean comments.
- (5) Respond to postings that bother, annoy or upset you or postings that you dislike or disagree. If there is member on the forum that bothers you, or a posting you do not like, ignore them/it.
- (6) Engage in self-policing. If a member is in violation of the rules or is acting in an inappropriate manner report your concern privately to the CNA Board to handle the situation. If you publicly respond and criticize the member you are exacerbating the problem.

These rules are in place to insure that the Chat remains safe and enjoyable for its users. Please respect the decisions of the CNA Board to enforce these rules. If you have a question, or concern, email the CNA Board privately at [CrestviewBoard@Crestviewla.com](mailto:CrestviewBoard@Crestviewla.com). Please be mindful that Board Members are volunteers and will respond to the situation as soon as possible.

## **WHAT IF I BREAK THESE RULES?**

Without further notice, violations of the Chat Rules of Conduct will result in the following consequences:

1st offense = removal from Chat list for 2 weeks

2nd offense = removal from Chat list for 30 days

3rd offense = removal from Chat list for the remainder of the calendar year

\*\*\*Attempts to unban yourself will result in a permanent ban.

**NOTICE:** The Rules of Conduct and Guidelines will be electronically distributed monthly. These Rules are subject to change and it is your responsibility to read them.

## **CHAT GUIDELINES**

When posting, please follow these guidelines:

- (1) Identify your topic in the subject line of your post.
- (2) If you are sending a new email start fresh and use a descriptive title for your new post. Do not take an old email string and fail to change the subject line.
- (3) Please do not use excessive capitals. The use of Capital letters to talk on the chat is considered rude and is interpreted as yelling.
- (4) If you have a question of one person, post it to that person only and do not involve the rest of the community in your conversation.
- (5) Do not communicate your message more than once.
- (6) If you are responding or following up on a post respond to the subject not the person.

\*\*\*You must be a Crestview Neighborhood Association paid member to participate on the Chat. If your dues are not up to date you are subject to being removed. If you haven't paid your yearly membership dues, please visit our website at [www.crestviewla.com](http://www.crestviewla.com) or send a check to Crestview Neighborhood Association 1702 S. Robertson Blvd. Box #2027, Los Angeles, CA 90035. If you are unsure whether you have paid dues, please contact: [Treasurer@crestviewla.com](mailto:Treasurer@crestviewla.com).

The Chat may include personal opinions and other expressions of the persons who post entries on a wide range of topics. CNA does not control or guarantee the information posted and does not approve or endorse the content. By participating in, posting to, or viewing the Chat, you agree that CNA, and its representatives and agents are not responsible or liable for the content of any postings therein or for any damage or loss caused or alleged to be caused by or in connection with the access, use of or reliance on any such content, goods, or services listed. CNA reserves the right, but not the obligation, to remove any content and/or users from the Chat in its discretion.