Crestviews

Working Together We Can Make a Difference!

Spring 2009 edition

Newsletter Editor Beth Ryan

Contributors

Anne Austin
Baila Romm
Bill Clarkson
Julie Ryan
Peter Weinberger
Ramsey Salem
Sherry Brennan

Save the Date

Crestview Party Sunday September 13th

Don't forget to return your Crestview survey! Your feedback is appreciated!

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Never underestimate the power of a small group of committed citizens to change the world; indeed it is the only thing that ever has.

--Margaret Mead

A lot can happen in a year—and did!

Last year at this time, I was writing to you indicating that I was stepping down as president of Crestview to change the focus in my life a bit. I did. And I'm back!

As I look at my life, I find that I am more connected and committed to Crestview now more than ever.

One of the changes that has occurred this past year is that my parents have moved in to Crestview and have become my—and your—new neighbors. My mother has joined the board as our treasurer and you will see my father out walking his dog, Tess, and distributing newsletters on our block.

I also work everyday with one of our Crestview neighbors, Karen Wagener, at the Los Angeles Police Foundation. And I love it!

You won't see me at as many meetings, but you will see my e-mails on the Crestview Chat updating residents about community events and meetings, local city official updates, crime details and recruiting volunteers to help organize the neighborhood party and join me in tutoring the local football team.

I encourage you all to find a way to connect with your neighbors—write an article for the newsletter, organize a neighborhood watch meeting on your block, volunteer on one of the committees, become a block captain for your block, get involved with the SORO Festival in June, join the walk in La Cienega Heights, consider joining the CNA board, plant trees, volunteer on election day, attend local meetings and plan to come to the party on Sunday September 13th.

And if you are looking for more ways to get involved, SORO has a program to tutor students at Shenandoah Street Elementary school and I volunteer every Saturday to tutor the Hamilton High School football team and help them prepare for their SATs. Find a way to make a difference in your community and connect with friends and neighbors. You will be glad you did!

See you in the neighborhood!



2008 Financial Statement

CRESTVIEW NEIGHBORHOOD ASSOCIATION Annual Financial Report – Calendar Year 2008

BANK ACCOUNTS

Beginning Balance as of 1/1/2008 Deposits Withdrawals		\$ 7,726.73 \$10,851.89 (\$7,264.47)
Ending Balance as of 12/31/2008		\$11,314.15
Ending Balance – Checking Ending Balance – Money Market	\$ 7,259.48 \$ 5,385.49	
	\$12,644.97	
Net Change in Cash for 2008		\$ 3,587.42
INCOME AND EXPENSE OF A TENDENT		

INCOME AND EXPENSE STATEMENT

Income:

Membership Dues	\$ 5,100.00
Car Patrol	\$ 5,450.00
Donations & other	\$ 258.97
Interest – Money Market	\$ 42.92

Total Income \$10,851.89

Expenses:

American Express Electronic	\$	221.02
Bank Fees	\$	240.00
Block Party*	\$	169.13
Car Patrol	\$ 3	,600.00
Donations (PACT-CPAB)	\$	500.00
Letterhead & envelopes	\$	847.59
Mailbox Fees (expires 3/2009)	\$	210.00
Meeting Costs	\$	236.88
Printing **	\$	588.64
Postage	\$	453.04
Tree Project ***	\$	- 0 –
Website Hosting Costs ****	\$	198.17

Total Expenses (\$7,264.47)

Total Income Less Expenses

\$ 3,587.42

^{*} Block party costs are for late reimbursements for 2007 party.

^{**} Ramsey Salem generously donates most of the printing for Crestview – value \$2,000.

^{***} Ramsey Salem coordinated with the city in 2008 to have them trim the trees - value \$4,000.

^{****} Bill Clarkson donates all website creation and updates – value \$1,500.

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Crestview's Mission for 2009

The mission of the Crestview Neighborhood Association (CNA) is to do our best to make our little corner of Los Angeles a great place to live. We, the board of directors of the CNA, focus on both big issues and small to achieve this goal. We help to coordinate efforts to improve our quality of life which includes security issues and beautification of our parkways. We work with City, County and State agencies to attract precious resources to our neighborhood. We make sure our voice is heard downtown when issues that directly impact our community are debated and that the interests of Crestview are always considered. We organize an annual neighborhood block party to bring all of our diverse neighbors together once a year to celebrate what we share in common. We publish and distribute a quarterly newsletter, maintain an e-mail group and a website to keep everyone updated on current events in our community.

All of these commitments require the support of every resident in Crestview. All of our budget comes from dues paid by residents. We urge all of our neighbors in Crestview to join the Neighborhood Association and serve with us on our volunteer committees. We are a community. We are Crestview.

Working Together We CAN make a difference!

Need to report a crime in progress? Call 911.

Have details about a possible crime in Crestview, contact Senior Lead Officer Maria Gray.
310-444-0739 or 310-622-3987 or 30469@lapd.lacity.org

Crimes in Crestview	Dec	Jan	Feb	Mar	Robertson	Preuss	Wooster	Shenandoah	Bedford	Sherbourne	=	Corning	Garth	La Cienega
O Burglary— Thief enters home	0	2	4	0	8	P	š	Sh	Be	Sh	HOH	ပိ	Ö	La
									Pickfo	ord Stre	et			
△ Robbery— Thief encounters per-	0	0	0	0		*							1	1600
son on street										me \$tre		} 	$\overrightarrow{1}$	700
☆ Grand Theft Auto—	0	0	0	1					1 8tl	n Street				
stolen car from street				'			0	0	0				1	1800
<>Auto Break In	0	0	0	2					Sawy	er Stree	et	•		·

Don't forget to sign up for the e-mail list!

Have you ever wanted to have a conversation with your neighbors—all of them?

Join the Crestview Neighborhood Association e-mail list and you can!

Ask a question, find out about upcoming events, get a recommendation, find out how to dispose of appliances, and so much more.



Go to the following website to learn more: http://six.pairlist.net/mailman/listinfo/crestview-chat

We look forward to seeing you on the list!

If you have any questions or if you have trouble subscribing, call Beth Ryan at (310) 888-8787 or send her an e-mail at beth@bethryan.com.

A note from... Officer Maria Gray

Hello everyone! March 5, 2009

I wanted to provide an update on our neighborhood incidents and all of our combined efforts to combat crime. As always, I have to first commend the West Los Angeles Officers that assist me daily in these efforts. When I had mentioned to our illustrious Field Deputy Liz Carlin from Councilman Herb Wesson's office that we have a very hard working Patrol-Training Officer effecting numerous, significant arrests, they honored a very deserving Officer Rick Ballesteros for all his pro-active police work in the community. Officer Ballesteros has regularly brought in exceptional arrests utilizing his keen street smarts and limitless energy. We can rest a little easier knowing that Officer Ballesteros is out patrolling our streets and I am very grateful to have him working my Basic Car.

Also noteworthy is our Vice Unit. I had reported to them a location that in my experience was likely to be a house of prostitution. Subsequent investigations ensued, which we all served a role in, and I'm happy to report the closure of two such "businesses." One was located in the La Cienega Heights area and the other was Beverly Hills adjacent (as they say in Real Estate terms). I don't need to go into what types of activity is associated with prostitution, but suffice it to say that our community is better off without them. Thank you to our Vice Investigators for a great job.

Another successful Landlord Meeting occurred this past month via our Neighborhood Prosecutor Ms. Susan Strick from our City Attorney's Office. Mr. Arnie Corlin of AAGLA spoke about apartment safety and the importance of tenant screening. Mr. Fred Leeds provided some great tips regarding services from DWP and So. Cal. Gas Company. A Landlord-Tenant attorney was also available and provided some tips and conducted a question and answer session. And finally, there was a representative from the Housing Department that explained the benefits and burdens of Section 8 housing and how it could be beneficial with the proper screening. We also want to congratulate Attorney Susan Strick on her recent and well deserved promotion!

Our recent Vending Task Force netted numerous citations by the Health Department. Three ice cream vendors alone in front of Shenandoah Elementary School. Other projects in the neighborhood include an ongoing audit of Mental Health Halfway houses. Some of these providers are well managed and you may not even know they exist within your community, whereas other properties are problematic and leave the neighbors caught between empathy for the people and the detrimental effects on a community of poorly managed facilities. There are two such properties currently being investigated by officers and state licensing investigators.

And finally, if you or someone you know is interested in starting a Neighborhood Watch group, please contact Community Police Advisory Board member Ms. Baila Romm at e-mail address: info.neighborhoodwatch@gmail.com

Thank you all for your efforts in our Community Policing goals. We appreciate all your support and good will.

Sincerely,

Maria Gray

Senior Lead Officer Basic Car 8a59 Los Angeles Police Department West Los Angeles Division

(310) 444-0739

(310) 622-3987 (voice mail)

30469@LAPD.LACITY.ORG

CRESTVIEWS PAGE 5

Neighborhood Watch Update

Revitalizing Neighborhood Watch Groups in West Los Angeles one block at a time is a goal I set 3 years ago as the cochairperson of the Community Police Advisory Board's (C-PAB) Crime and Community Concerns / Neighborhood Watch for West L.A.P.D.



Statistics show that communities that have an active Neighborhood Watch have experienced a significant decrease in crime in that area.

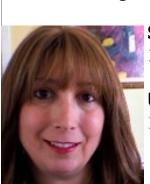
N.W. is not just for deterring crime. It is a great way to become prepared for local emergencies such as earthquakes, fires, floods, civil unrest, or acts of terrorism. In the event of a large scale disaster we must be prepared to be on our own, without assistance from emergency city services for a minimum of 72 hours and possibly longer.

Remember the residents of New Orleans after Hurricane Katrina.

I have also organized C.E.RT. (Community Emergency Response Team) training from the Los Angeles Fire Department. The 7-week course trains you in assisting first responders or just to know how to assist your own family in case of emergencies. For more information visit their website. <cert-la.com>

The 1800 block of S. Wooster St. was the first block to have a meeting in Crestview. It was well attended and was very successful and informative meeting. The next block to schedule a NW meeting will be the 1700 block of S. Sherbourne. Your block can be next.

Our goal this year in Crestview is for each block to have a meeting with the neighbors to discuss Neighborhood Watch goals.



Streets where meetings have been held 1800 S. Wooster Street

Upcoming Meetings 1700 S. Sherbourne Street

For more information on having a Neighborhood Watch meeting on your block, please email Baila Romm at info.neighborhoodwatch@gmail.com

Crestview Real Estate Update



By Anne Austin

The silver lining in this recession is that mortgage rates are GREAT, giving us some relief in our mortgage payments during these tough times. Take advantage of the govt's mortgage relief plan by refinancing or seeking loan modification. Be patient, as it may be difficult to get through, given the volume of calls being received. Loan rates are at a historical LOW. Conforming rates, loans up to \$417,000 are under 5% fixed for 30 years. Astonishing! Jumbo Conforming loans, between \$417,000 and \$729,750 will be available in April and promise to be only slightly higher than conforming loan rates.

There never has been a better time to BUY. Prices are DOWN, sellers are motivated, interest rates are FANTASTIC and in most areas inventory is abundant. However, inventory is low in Crestview. In our October Crestview Newsletter I told you that there were six homes on the market and two in escrow. Of those eight homes, six have sold and closed escrow, one went into foreclosure and one was taken off the market.

As of this writing there are two homes on the market in Crestview and three income properties:

•	1930 Preuss Road	4+2 Fixer on 8.640s.f. VIEW lot	\$639,000
•	1907 S. Corning Street	3+2 Just south of Crestview	\$549,000
•	1607 S.Wooster Street	Duplex	\$1,100,000
•	1621 S. Bedford	Triplex (no sign)	\$1,199,000
•	1624 Preuss Road	Triplex	\$893,500

Here is what sold in approximately the last six months these are actual price:

•	8543 Pickford Street	2+1	\$550,000
•	1811 S. Holt Avenue	3+1	\$595,000
•	1788 S. Garth Avenue	2+2 + Family Room	\$630,000
•	1647 S. Sherbourne	3+1	\$679,000
•	1829 Preuss Road	3+2	\$775,000
•	1816 S. Shenandoah	4+2	\$778,000
•	8915 Sawyer Street	3+2	\$815,000
•	1911 Preuss Road	4+2	\$850,000
•	1638 S. Garth	4+2	\$899,000

Try not to focus on the "recession" Avoid negative media stories. Stop looking at your 401K. Get out there. Meet friends for dinner, shop a little more. Be part of the solution.

Anne Austin is a Crestview resident and is a Real Estate agent w/Coldwell Banker. While this information is deemed reliable it is not guaranteed and is intended as a service to the community. Anne: 323-860-4260

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Local Restaurant Reviews

If you haven't tried the new restaurants in the area, here are reviews of recent additions as well as some tried and true gems that remain within walking distance of home. Bon Appétit!

NANA CAFÉ

restaurant review by Baila Romm

There is a new restaurant just west of the Crestview border on Robertson Blvd at Cashio. Nana Cafe is a delightful mix of Israeli & California Cuisine.

When you enter Nana you will have a choice of dining outdoors on their lovely patio or indoors in the contemporary, clean dining room. Their extensive menu includes home baked breads and desserts, exotic salads, sandwiches and fish choices.

It is Kosher/Dairy restaurant. Vegetarians will love this place!

Nice place to hang out for a leisurely dining experience. Or just for a coffee and schmoozing.

Try the Fettuccine Alfredo (get Feta on the side to add to it), Ahi Tuna Steak on Mashed Potatoes, Macaroni Cheese Balls or the Chocolate Soufflé. It will take many visits to work your way through their extensive menu!

Neighborhood: West Los Angeles Hours

1509 S Robertson Blvd Sunday thru Thursday: 8:30 AM till midnight

Los Angeles, CA 90035 Fri 8:30 AM – 2:00 PM (310) 407-0404 Sat 8:30 PM until 2:00 AM

Price Range: \$\$\$ Accepts Credit Cards: Yes Good for Kids: Yes

Good for Dates: Yes Takes Reservations: Yes Delivery: No

Take-out: Yes Waiter Service: Yes Wheelchair Accessible: Yes Outdoor Seating: Yes Parking: Free parking in rear Alcohol: Beer & Wine Only

Restaurant Reviews

by Bill Clarkson

Tuk Tuk Thai Cafe

My favorite Thai dining experience.

There is something special in the seasoning that keeps bringing me back.

Priced right for eat in or take out.

8875 W. Pico Blvd.

310 860 1782

www.tuktukla.com

Taj Mahal of India Tandoori Curry Resturant

They are new on the block yet their Vegetable Korma has won us over.

8566 W. Pico Blvd.

310 652 8598

Café Bella Roma

A roman café, right here on Robertson Blvd.

The handmade pastas are tasty and satisfying. The expresso is the best I have had in LA. Open for Breakfast, lunch (10-2:30) and dinner (5:30-10:00), bring your own wine, corkage fees are moderate. Street parking.

1513 S. Robertson Blvd.

(310) 277 7662

www.bellaromaspgr.com

Robertson Library

a treasure within walking distance

LAPL/Robertson Branch, It's the best deal in town, **free**, offering books and videos in English, Spanish and Farsi along with computer workstations, WiFi, and free parking.



Unlike most major city libraries the LAPL offers online search and reserve services that will bring the book of your choice to your local branch library and notify you by email when to pick it up. Other website services include downloadable photo collections, audiobooks, music and podcasts from the ALOUD series. The Robertson branch of the LAPL also offers teen and pre-school reading programs, computer training and other events - details at http://www.lapl.org/branches/Branch.php?blD=42

Robertson Branch Library

1719 S. Robertson Boulevard

(310) 840 2147 phone

2nd Annual West LA Walk for a Safe La Cienega Heights Sunday, June 14, 2009 from 3—5 PM

By Baila Romm

Once again this year we will meet at the Warehouse Shoes parking lot on S. La Cienega Blvd. and Cadillac at 3:00 PM.

La Cienega Heights has the highest violent crime rate in West LA and is in A859, commonly known as "the Boot". It is a goal of C-PAB and the WLAPD to help this community reclaim their neighborhood from the gangs, drug dealers and other criminals.

You may be asking yourself, "how can we help?" By showing our solidarity with these besieged neighbors, we will encourage them to stand up for themselves because the rest of the community at large cares for them.

WLAPD Captain Ruben de la Torres, Senior Lead Officer Maria Gray, The Explorer Scouts and other WLAPD officers will be there as well as the Firefighter's from LAFD # 58 in their Fire Trucks, City Attorney's and Deputies from Council Offices as well as many other City Officials will be there too. West Los Angeles Police have very limited resources. By helping them form Neighborhood Watch Groups, and encouraging the good citizens of La Cienega Heights to out these criminals you will be helping yourselves and all of WLA. When the gang members and drug dealers find that they are no longer intimidating the community and are being watched, arrested and prosecuted, they will move on.

Wouldn't it be great if the kids in La Cienega Heights had the opportunity to join the Boy/Girl Scouts instead of the Playboy Gangster Crips and the Down Insane Mexicans? Your participation is requested at the "WALK FOR A SAFE LA CIENEGA HEIGHTS" on Sunday, June 14th from 3:00- 5:00 PM.

Please mark your calendars and be sure to attend this very important event.

Come out and walk with us to keep Crestview and the surrounding communities safe!

Crestview Party Survey

Crestview Block Party

We need to hear from you! We are looking for volunteers for our neighborhood party. We will host this event on—and close down for the day—the 1700 block of Sherbourne. We are asking for input and volunteers to help make sure that the party is a huge success. The party will be on Sunday, September 13th which does not coincide with any religious holidays. It will be open to all residents of Crestview.

Atte	ndand	ce					
	I intend to come to this years party			rty		I will not be coming to this years part	
Activ	vities:	—please check a	all tha	t you would	d be i	ntere	sted in having (no limit)
	Live I	Music		Games			Moon Bounce
	Tree	Planting		Contests/Ra	affles		Meet and Greet City Officials
	Craft	Tables		Bike Events	for kid	s□	Volleyball/Badminton
	Face	Painting		Entertainme	ent		Other
Volu	nteer	S					
	Cour	nt me in for the Cres	stview	Neighborho	od Par	ty. I'd	like to help with the following:
		Publicity				Raffl	e Prize Donations
		Music				Set ι	up/Tear Down/Decorating
		Volunteer Day of E	vent—	Misc duties		Grilli	ng
		Greeting Guests				Moo	n Bounce Supervision
		Other				Othe	er
	Nam	ne			_	Pho	one
	E-Ma				· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·
	Add	ress	· · · · · · · · ·				
up wit	th fun (•	ommer	nd any teens i	•		the kids area and to help us come orhood that might be interested in
Name	e			_ E-mail			
Phone	e			_ Best time	to call	□ aft	er school □ night □ weekends
	Plea	se provide your	comr	nents and v	volun	teer t	I make it a success. o help plan this event! role in Crestview!

	Crestview Membership Contact Information
Name: Address: Phone:	E-mail:
□ I'd like	to pay my 2009 membership at this time. I have enclosed \$30.
enclos	e to be a part of the Alexander Protective Services Car Patrol. I have sed \$50 for 2009. You must be a Crestview member in order to participate in this m. If you have already sent in your Crestview membership, thank you!
Chec	ck # Check amount \$
Please ma	ake check payable to:
18	Crestview Neighborhood Association and mail to 800 S. Robertson Blvd PMB 2027 Los Angeles, CA 90035
	k you for your continued interest in Crestview and for helping eep our community safe and our residents working together!
	Working Together We Can Make a Difference!
	Crestview Membership is only \$30 per year

FOLD AND MAIL YOUR COMMENTS AND SUGGESTIONS TO THE ADDRESS BELOW

PLACE STAMP HERE

Crestview Neighborhood Association 1800 S. Robertson Blvd #2027 Los Angeles, CA 90035

The New Expo Line

The Expo Line is the next light rail line set to begin operating in Los Angeles. The line is supposed to begin operations in a little over one year - in the Summer of 2010. It will provide residents of Crestview with an alternative for getting downtown.

The Expo Line will run along the Exposition Boulevard right of way from Downtown Culver City to Downtown Los Angeles. The 8.6 mile trip from beginning to end is estimated to take under 30 minutes. For those of us who have to take the Freeway to downtown, that will be a huge improvement. Once downtown, the Expo Line will allow you to transfer to the:

Red Line (which runs from Downtown to Hollywood and North Hollywood)

Blue Line (which runs from Downtown to Long Beach)

Gold Line (which runs from Downtown to Pasadena and East Los Angeles)

Yes, Los Angeles may be getting a real usable, integrated transit system so that people will have an alternative to sitting in traffic.

The Western end of the Expo Line will begin near the intersection of Washington and National (just west of Robertson). Parking will be available on site, but at present it is not known how many spaces will be available. The next stop will be adjacent to what long-time L.A. residents will always know as the Fedco store. The newer folks know this as the Target store at La Cienega and Rodeo. Parking will be available at that location as well.

The route will continue along Exposition Boulevard, south of the 10 Freeway until it reaches the U.S.C. campus at Exposition and Figueroa. There, the train will turn north and head into Downtown. It will come to a stop at the 7th Street Metro station where you will be able to connect directly to the Red Line. You can connect directly to the Blue Line one stop earlier at the Pico Station.

The next phase of the Expo Line is still being debated. There are two competing routes at present with both ending in Santa Monica near the ocean. One route would go down Washington Boulevard until it reaches Sepulveda. At Sepulveda it would turn north until it reaches just south of Olympic. It would then follow the railroad right of way just south of Olympic until it reaches the ocean.

The second alternative route would follow the existing railroad right of way through Cheviot Hills. The routes follow the same path from Sepulveda to the ocean.

Two big questions remain: First, will there be enough parking for those who want to "Park and Ride." Second, how will people get to the Expo Line if they do not live within walking distance. It is almost two miles from Crestview to the Washington and National stop. So far there are no provisions for people getting there other than the existing bus system. Hopefully the Expo Line planners will come up with an inexpensive and quick way to get people from the neighborhood to the train.

To get more information on the Expo Line, go to its website www.buildexpo.org



Crestview Neighborhood Association 1800 S Robertson Blvd PO Box 2027 LA, CA 90035 www.crestviewla.com

2009	Roard	of Di	irectors
ZUUJ	Duaru	טוט	Hectors

Use title (no spaces)@crestviewla.com to contact us via e-mail

President president@crestviewla.com Beth Ryan 310-888-8787

Treasurer treasurer@crestviewla.com
Julie Ryan 310-888-0151

Secretary

Neighborhood Watch@crestviewla.com Baila Romm 310-246-0155

Tree Project @crestviewla.com Ramsey Salem 310-202-0021

Webmeister@crestviewla.comBill Clarkson310-385-0018

Member at large@crestviewla.comSherry Brennan310-271-7580

Peter Weinberger 310-273-4938

West LA Police Department

EMERGENCY = 911 NON-EMERGENCY = 1-877-ASK-LAPD Senior Lead Officer Maria Gray 310-444-0739 or 310-622-3987

"One Call to City Hall"—Dial 311

30469@lapd.lacity.org

Live operators available 24 hours a day

Block Captains

All area codes are 310 unless noted

Airdrome	Ingrid Salcedo	550-0349
Airdrome	Patty Kritzberg	275-6824
Pickford	Anne Austin	274-6317
Sawyer	Sat Narayan Khalsa	836-2207

1600 blocks

Bedford	NEED BLOCK CAPTAIN						
Corning	Anne Austin	274-6317					
Garth	Marilyn Baker	275-5896					
Holt	Julie Rosa	550-7214					
Preuss	Sant Kaur Khalsa	278-7403					
Shenandoah	Beth Ryan	888-8787					
Sherbourne	Nancy Solomon	278-4720					
Wooster	Robin Dominguez	275-0808					

1700 blocks

Bedford	Jeanni Tavlin	559-5326
Corning	Kelly Anderson	202-8107
Garth	Robert Munic	213-200-3753
Holt	Michael Chin	837-5519
Preuss	Dennis Brown	836-4716
Shenandoah	Terry Schonwald	
Sherbourne	Neal Shapiro	836-6484

204-5695

Wooster Debra House
1800 blocks

Bedford	Donna Hahn	838-3007
Holt	Wilton Radic	839-1997
Preuss	Sat Narayan Khalsa	836-2207
Shenandoah	Ann Hammond	838-0870

Sherbourne NEED BLOCK CAPTAIN
Wooster Vivian Chinelli 202-0086

City Council

Councilman Jack Weiss

5th District—Pickford to 18th St (310) 289-0353

http://www.lacity.org/council/cd5/

Councilman Herb Wesson

10th District—18th St to Sawyer (323) 733-8233

http://www.lacity.org/council/cd10/

Abandoned car 1-800-ABANDON **Shopping cart** 1-818-563-3070 **Remove graffiti** 1-800-611-2489

www.lacity.org/bpw/ocs/grsr.htm

Crestview e-mail list

To find out more, go to

http://five.pairlist.net/mailman/listinfo/crestviewchat Or e-mail Beth Ryan at president@crestviewla.com